Erratum

Erratum to “Knowledge management system performance measure index”

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The publisher regrets that in the above article an error occurred in Eqs. (1) and (2). They are reproduced correctly below

\[
KMSPI_t = \frac{1}{1 + e^{\alpha_{\text{KMS}}}}
\]  (1)

The KMS term in (Eq. (1)) is a function of the relative weight of the eigenvalue (RWE) of each component multiplied by the average factor value (AFV) of the corresponding KMS

\[
\text{KMS} = \text{RWE}_S \times \text{AFV}_S + \text{RWE}_P \times \text{AFV}_P + \text{RWE}_I \times \text{AFV}_I
\]  (2)

where S is KM strategic, P is the plan of KM, and I is the implementation of KM plan.

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